

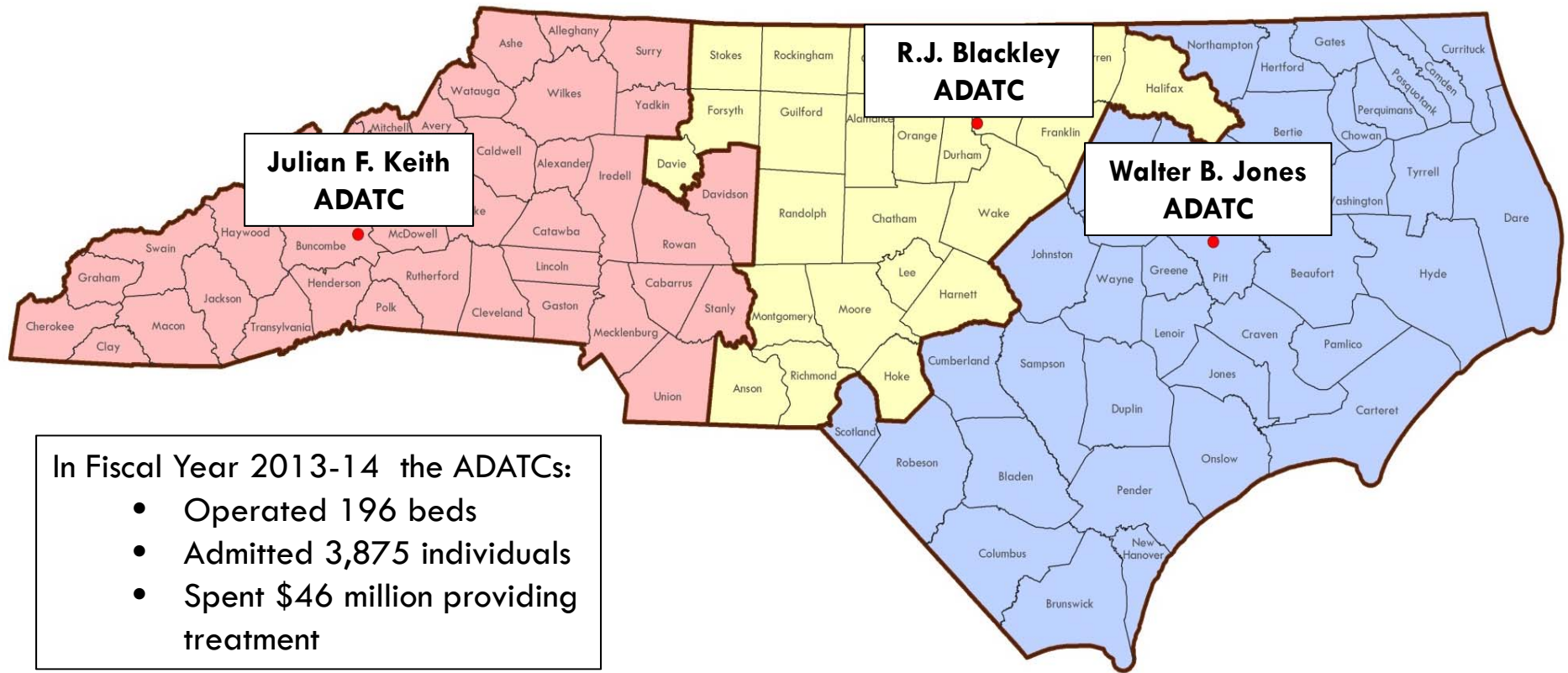
DHHS Should Integrate State Substance Abuse Treatment Facilities into the Community-Based System and Improve Performance Management

A presentation to Joint Appropriations Committee on
Health and Human Services

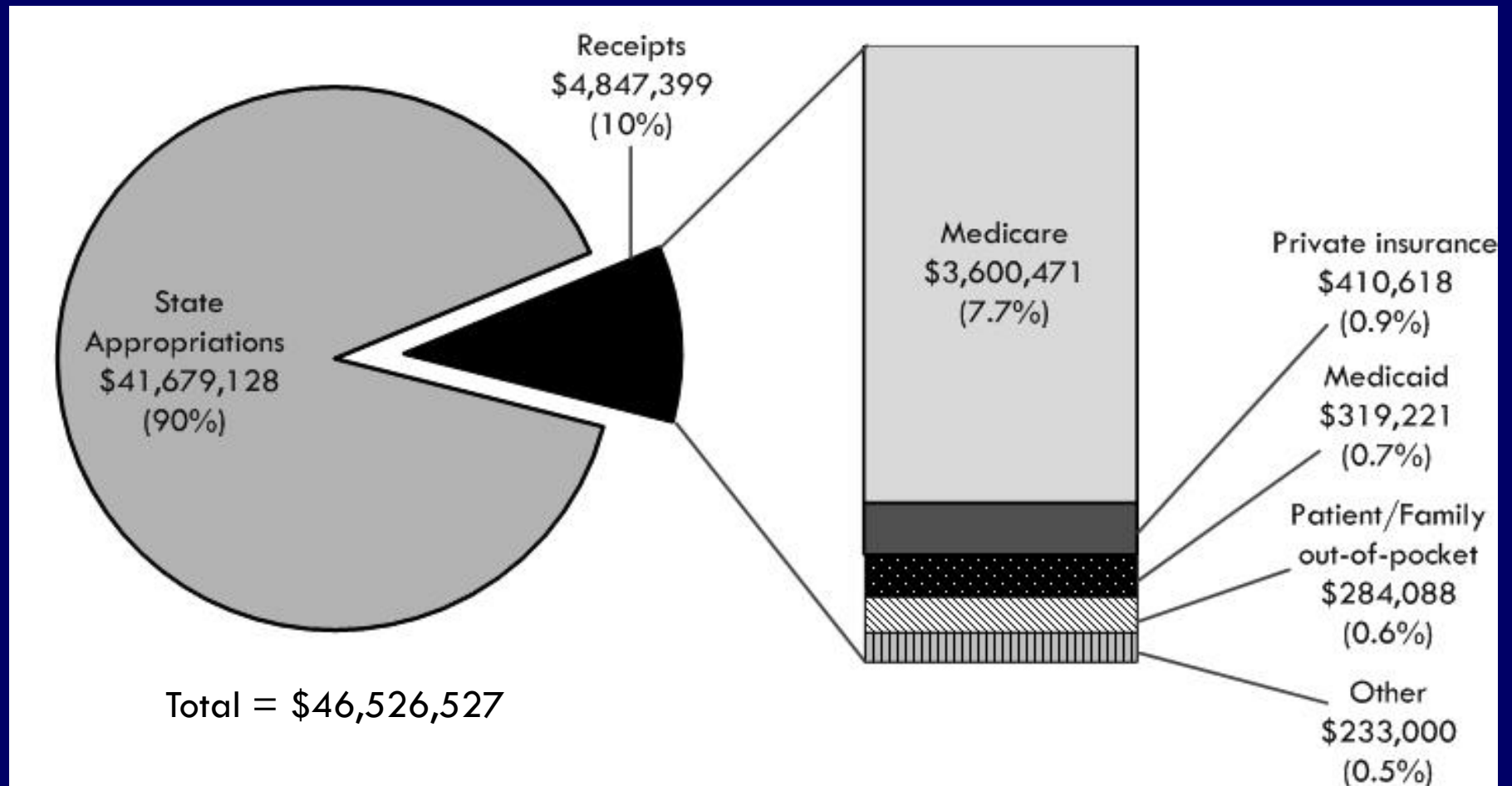
March 4, 2015

Jeff Grimes, Senior Program Evaluator

Three Alcohol Drug Abuse Treatment Centers (ADATCs)

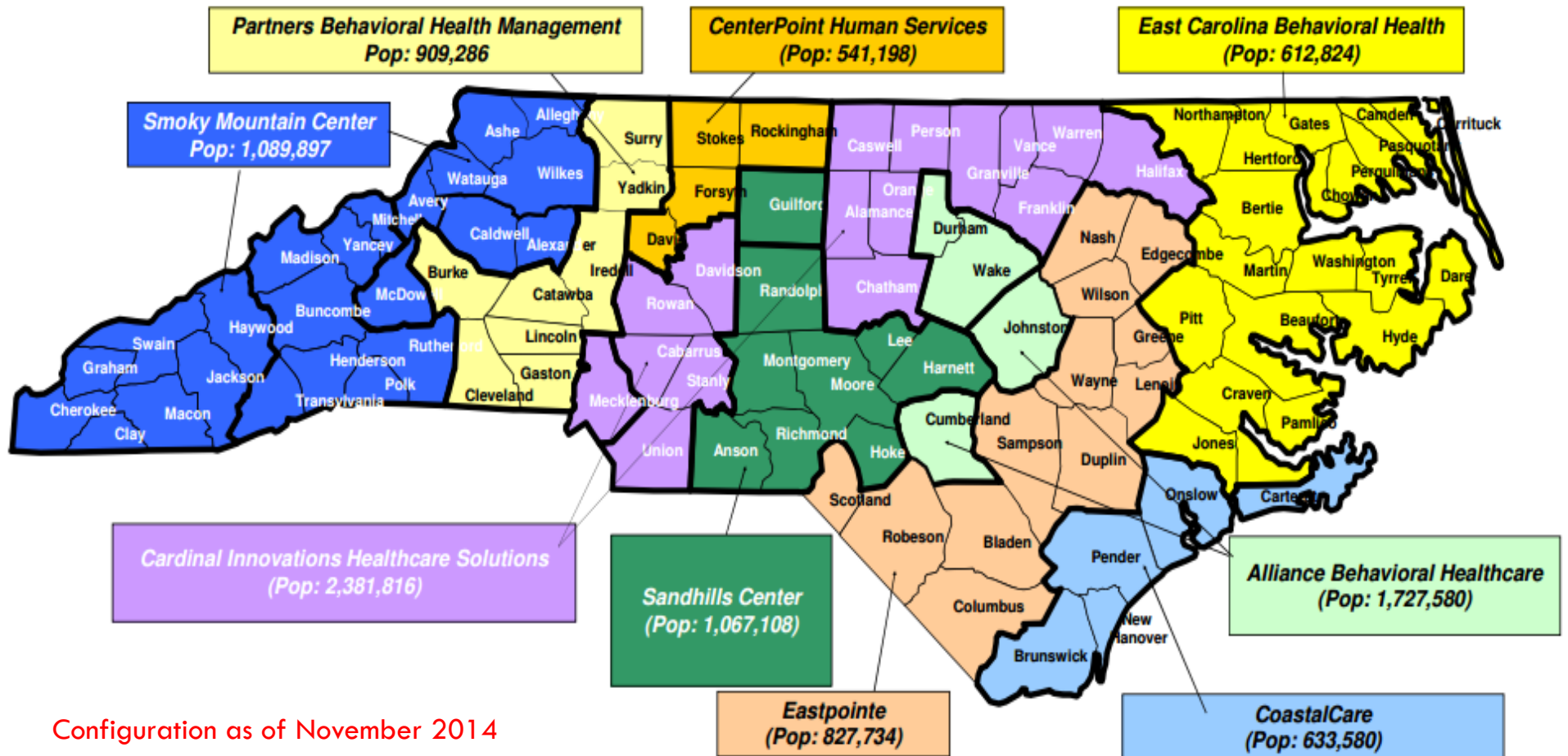


State Appropriations Funded 90% of ADATC Operations in Fiscal Year 2013-14



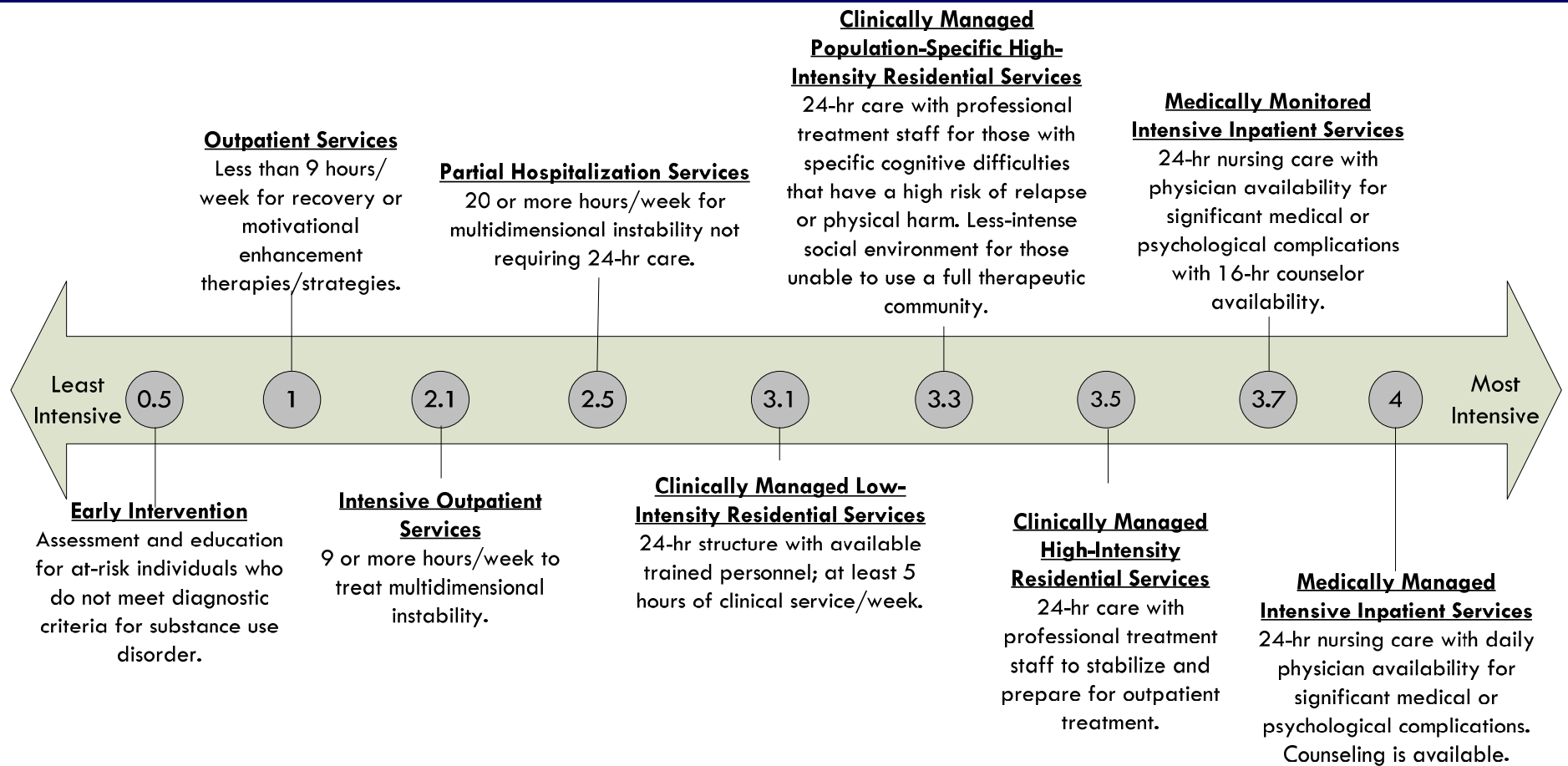
Community-Based Treatment System

Local Management Entities/Managed Care Organizations (LME/MCOs)



Configuration as of November 2014

American Society of Addiction Medicine (ASAM) Continuum of Care for Substance Abuse Treatment



Report p. 4, Exhibit 1



Finding 1.

The three Alcohol and Drug Abuse Treatment Centers operate with a high degree of autonomy, resulting in operational and treatment differences

ADATC Admissions, Personnel, and Expenditures

| ADATC Facility | Annual Admissions | Number of Personnel | 2013–14 Expenditures | Average Cost Per Stay |
|-----------------|-------------------|---------------------|----------------------|-----------------------|
| Julian F. Keith | 1,203 | 194 | \$15,212,660 | \$12,646 |
| R.J. Blackley | 1,291 | 152 | \$16,126,312 | \$12,491 |
| Walter B. Jones | 1,381 | 155 | \$15,187,556 | \$10,998 |
| Total | 3,875 | 501 | \$46,526,527 | |

Report p. 13, Exhibit 8



Over-Expenditures at ADATCs in Fiscal Year 2013-14

- **ADATCs received a \$4.9 million reduction in appropriations**
- **ADATCs overspent appropriations by \$5.2 million**
- **Overexpenditures covered by O'Berry Neuro-Medical Treatment Center and Murdoch Developmental Center**

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Finding 2.

Separation of the Alcohol and Drug Abuse Treatment Centers from the community-based system creates operational silos which impose challenges to utilization management, continuity of care, and information management

Structural Incentives Promote Overreliance on ADATCs

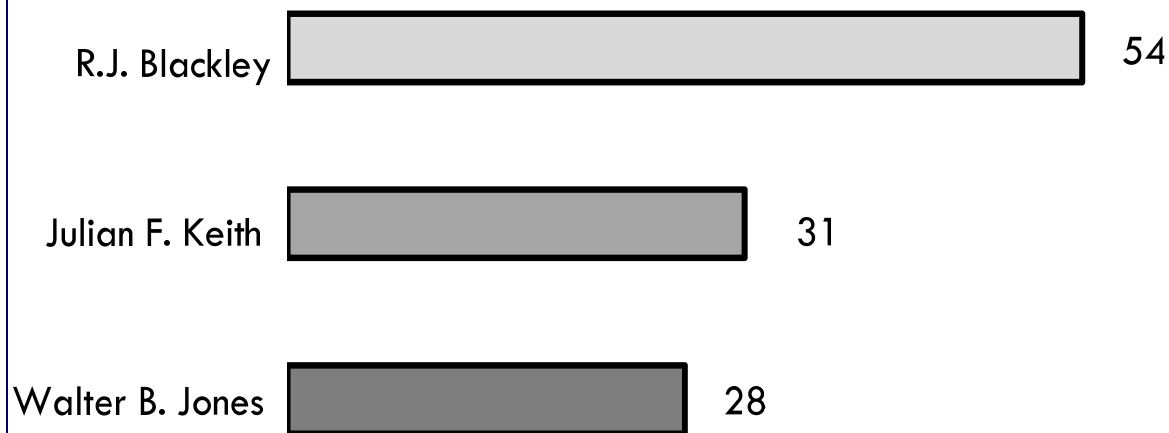
- LME/MCOs have no financial incentive to manage utilization of ADATCs
- ADATCs have limited incentive to restrict utilization
- LME/MCOs have little incentive to invest in expanded community-based treatment options that would serve as a substitute for ADATC services

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Prolonged Lengths of Stay Cost the State More Than \$1.5 Million in Fiscal Years 2012-14

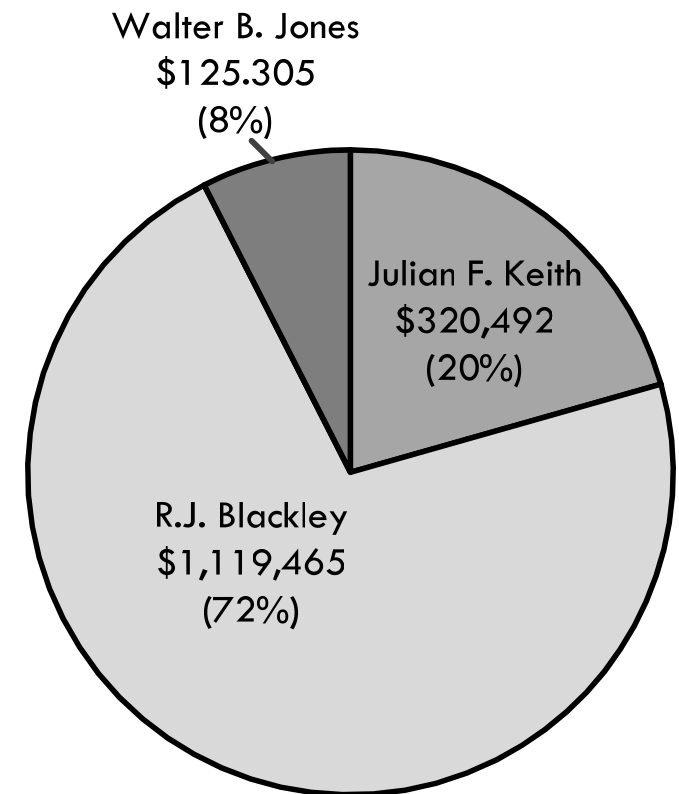
Number of Individuals Who Received Prolonged Treatment



Total = 113 Individuals

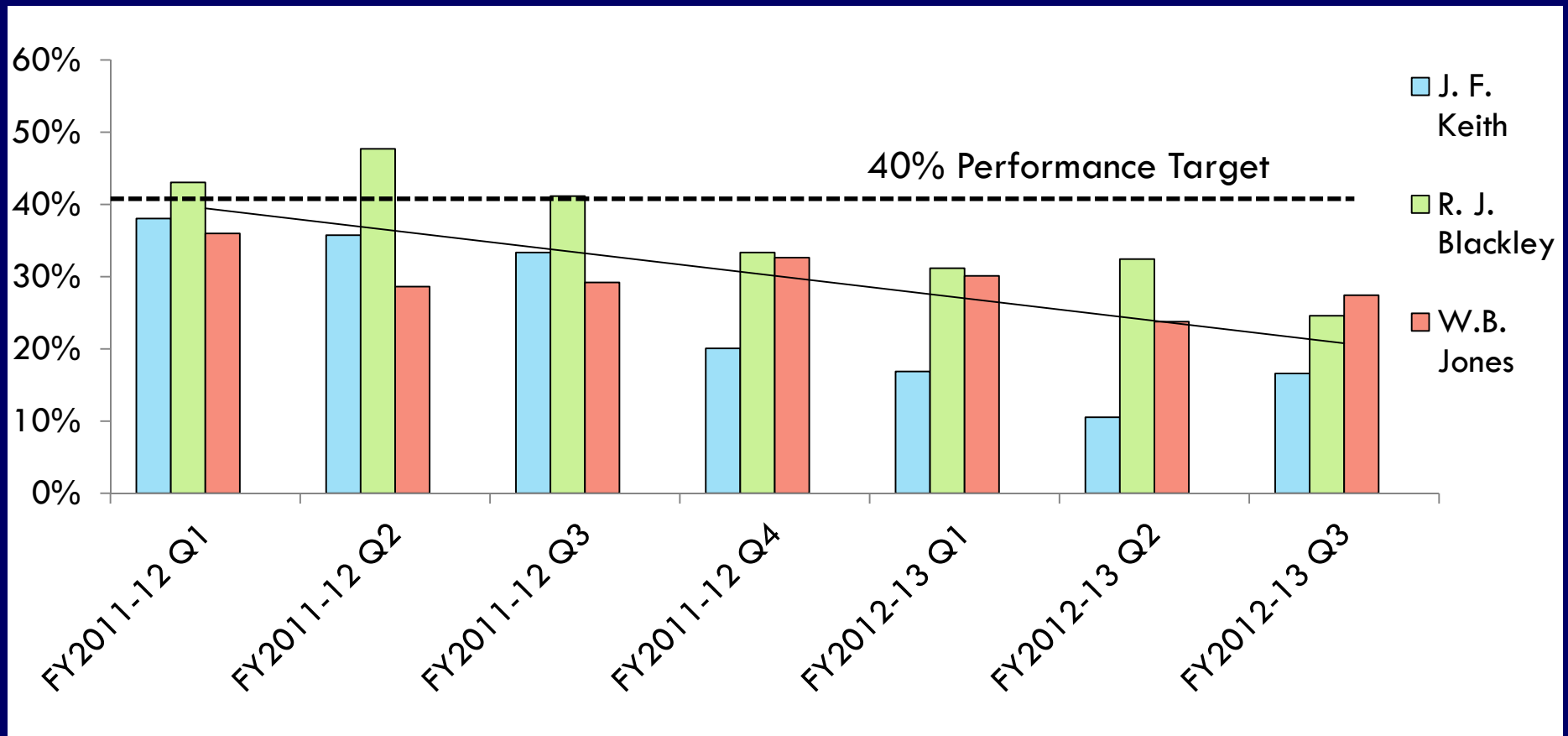
Prolonged Length of Stay = treatment days that exceeded two standard deviations from the mean number of treatment days at each facility

Cost of Prolonged Treatment



Total Cost = \$1,565,262

Continuity of Care Among the ADATCs and LME/MCOs Falls Short of the Performance Target



Report pp. 22-23, Exhibit 15



Finding 3.

Separation of the Alcohol and Drug Abuse Treatment Centers from the community-based system limits North Carolina's ability to address service gaps and manage cost

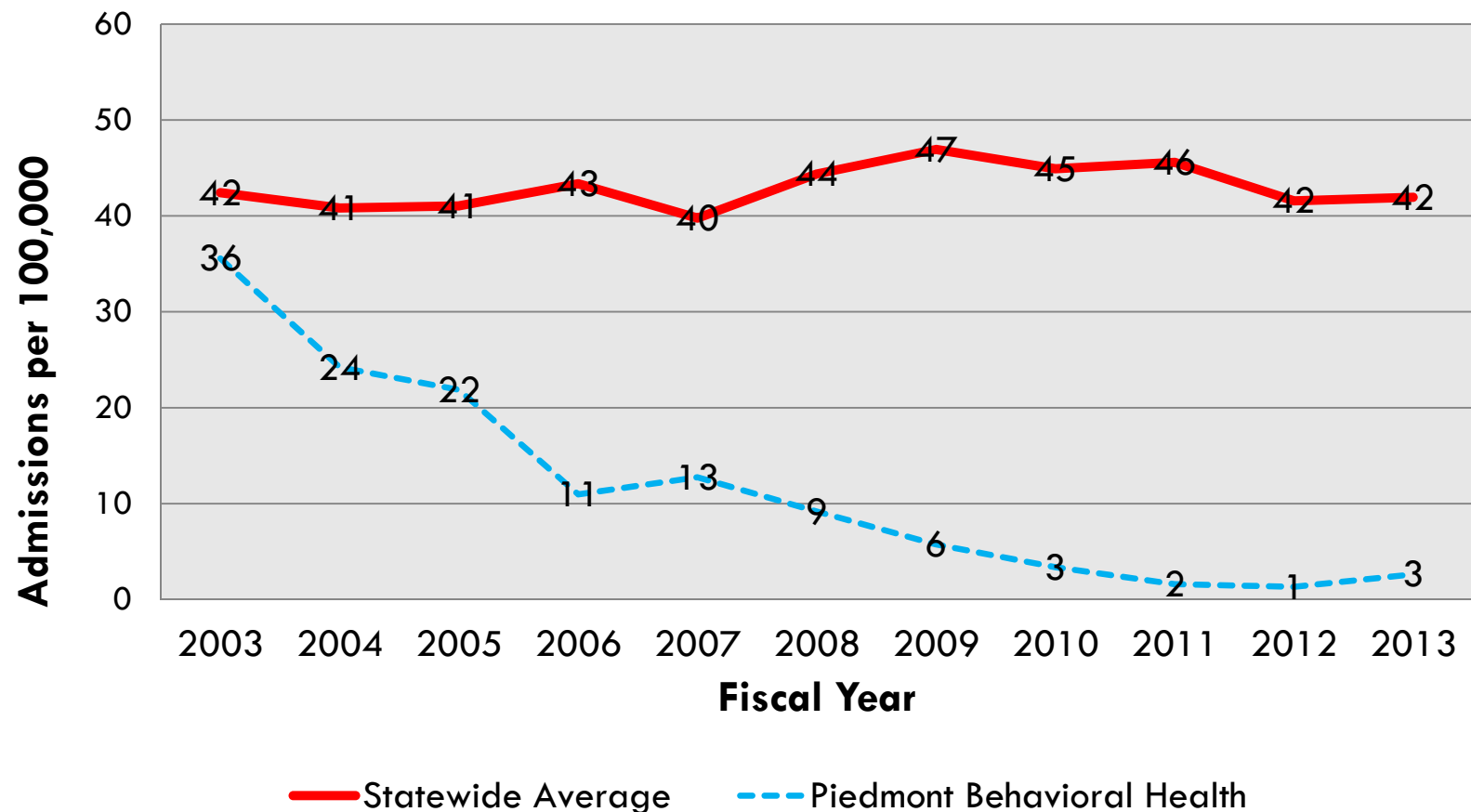
The Piedmont Demonstration Project

- In 2003, Piedmont Behavioral Health (PBH) began receiving a share of state institution funding from the psychiatric hospitals and ADATCs in order to expand their provider network in the community
- PBH agreed to pay ADATC when an individual from a PBH county is treated at an ADATC

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Fewer Individuals are Admitted to ADATCs from Piedmont Behavioral Health Counties



Report pp. 26-27, 29-30

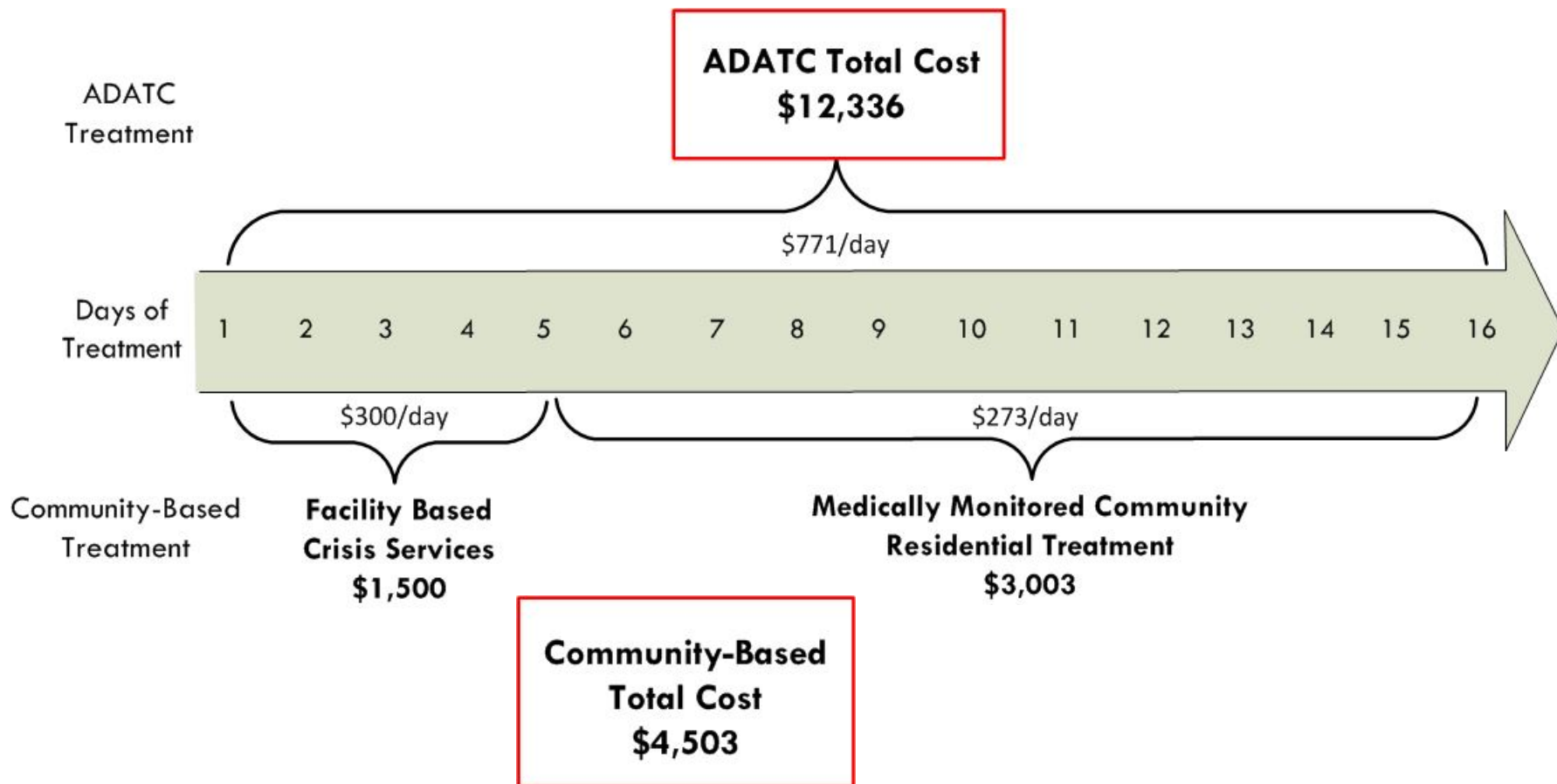
PBH Use of Other Services

- Two crisis/detoxification facilities that serve PBH counties
- Seven hospital detoxification providers
- 300 individuals served at medically monitored community residential treatment facility

Source: Cardinal Innovations Healthcare Solutions, Fiscal Year 2012-13

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Medically Monitored Intensive Inpatient Services Cost Less in the Community-Based System



Report pp. 29-30, Exhibit 19

The Community-Based System Has Service Gaps

- Some LME/MCOs had levels of care for which they did not expend any dollars on services
- If there is a gap in services, individual may be treated at a higher level of care than necessary and at greater cost
- Separation of the ADATCs and community-based system limits the ability of LME/MCOs to address these gaps

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Finding 4.

North Carolina lacks a performance management system that tracks long-term outcomes of public substance abuse treatment

Substance Abuse Treatment Performance Management

- North Carolina does not have reliable encounter-level data due to problems with NCTracks since July 2013
- When encounter-level data was available, performance management emphasized processes and outputs rather than outcomes

Report pp. 31-32, Exhibit 14



Measuring Long-Term Outcomes

| Outcome Measure | Indicator |
|---|---|
| Reductions or abstention from substance use over time | <ul style="list-style-type: none"> • % of those treated who are no longer using • % of those treated who report reductions in use • % of those treated who report no use |
| Improvements in personal health over time | <ul style="list-style-type: none"> • Reductions in emergency room-related costs • Reductions in overall healthcare spending for those who received treatment |
| Improvements in social functioning over time | <ul style="list-style-type: none"> • Obtaining employment • Maintaining employment • Reduced reliance on social support programs • Stable living environment |
| Reductions in threats to public health and safety over time | <ul style="list-style-type: none"> • Reductions in criminal justice system interactions |

Report pp. 31-32, Exhibit 14



Recommendations



Recommendation 1.

The General Assembly should integrate the Alcohol and Drug Abuse Treatment Centers into North Carolina's community-based substance abuse treatment system

The Process

- One year of planning for transition
- Reduce funding to ADATCs in 25% increments over a three-year transition period, while funding to LME/MCOs is increased by a corresponding amount
- By the fourth year, LME/MCOs would receive 100% of state appropriations previously going to ADATCs

Integration Process

- LME/MCOs would be able to use reallocated funding to increase capacity in the community-based system and/or purchase services from ADATCs
- By the end of the transition period, ADATCs would be providers in a LME/MCO network and would be receipt-supported based upon demand for services

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Timeline for Reporting

- Feb 1, 2016—LME/MCOs develop plans on how to use reallocated funding
- April 1, 2016—DHHS submits an ADATC business plan for the transition to the Joint Legislative Oversight Committee on Health and Human Services
- 2016 until 2020—DHHS annually submits report on integration of ADATCs into the community-based system and LME/MCO use of reallocated funding

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Recommendation 2.

The General Assembly should direct DMH/DD/SAS to strengthen its performance management system for substance abuse treatment by improving data collection and tracking long-term outcomes

Direct DMH/DD/SAS to Develop a Plan to Improve Performance Management

Plan should include:

- Specific long-term outcome measures the division will begin tracking
- Steps for incorporating outcomes into performance management system to assess the performance of providers, LME/MCOs, and the system as a whole
- Data elements to improve the process of analyzing gaps in the community-based system
- Timelines

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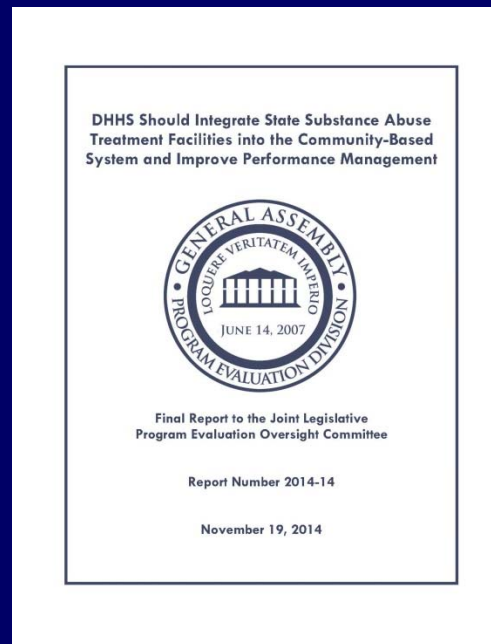
Plan for Improved Performance Management

- DMH/DD/SAS should submit a plan to the Joint Legislative Oversight Committee on Health and Human Services on or before January 15, 2016

Summary

- Separation of the ADATCs from the community-based system limits North Carolina's ability to address service gaps, provide a seamless continuum of care, and manage cost
- DHHS should integrate the ADATCs into the community-based system and improve performance management by tracking long-term outcomes

**Report available online at
www.ncleg.net/PED/Reports/reports.html**



Jeff Grimes
Jeff.grimes@ncleg.net